

## Posthub Mail FAQ

### 1. What's Posthub Mail?

Posthub is the premium plan of [Open Mbox Mail](#).

For their comparison please see this link:

<https://openmbox.net/plans.html>

### 2. What's the ToS of Posthub Mail?

They are the same as Open Mbox. Please read from this link:

<https://openmbox.net/help.html>

### 3. Can I send bulk mails with Posthub Mail?

You can't. Please use Mailgun or Mailchannel for that purpose.

### 4. What are the server info?

Webmail: <https://mail.posthub.me>

IMAP: mxin.posthub.me, port 993, SSL

SMTP: mxin.posthub.me, port 587, StartTLS

### 5. Can I use my own domain?

You can't use personal domain directly. But you can forward domain mails to your Posthub Mail, then setup sender identities for your domain users in webmail. Most domain registrars support free email forwarding.

### 6. How to add aliases?

Currently account and aliases are operated by sysadmin in background. Please send your request (for example, adding aliases) to [support@openmbox.net](mailto:support@openmbox.net). We will respond it within one working day.

### 7. Can I send mail with alias?

Yes. Just setup sender identity for alias in webmail.

### 8. How to change password?

You can change password on [Open Mbox](#) homepage. Please note, after you have changed password, you should clean browser's cookies for successful authentication with new password.

### 9. Do you have backup?

Yes. We have daily backup for email and contacts.

### 10. How to pay it?

We accept payment by PayPal only. Please send your amount to our PayPal address.